



LATE AUTUMN 2020 NEWSLETTER



As we write this late Autumn Newsletter, England is coming to the end of Lockdown Number 2 and we are preparing to go into a new Tier System of local restrictions. This remains a very challenging time for us all. However, we are all better prepared having good practice protocols in place since the summer months and the majority of clients understand the new normal of staying outside centre buildings. Also, the prospect of a vaccine is now becoming more of a reality.

The [NARCH EDUCATION SEMINAR AND AGM 2021](#) – we have a provisional date reserved of 10th October 2021, at the Guildford Holiday Inn.

We will be holding our [NARCH 2020 AGM](#) on [Sunday 7th February 2021](#) at 11am, as an online ZOOM meeting. Please take this as due notification of the date for our AGM. Those RCHs who wish to attend should send in their formal email registration to NARCH Administration, providing their email address and mobile phone number for communication purposes. It will not be possible to join the meeting unless you have pre-registered with NARCH.

For those of you who may be new to ZOOM, we suggest that you get yourself familiar with using ZOOM before the AGM, perhaps set up a few ZOOM calls to

friends and family to experiment, to avoid running the risk of missing the meeting on the day.

The registration deadline is 14th January 2021 and once this date has passed, you will receive an information pack and access code for the meeting.

A SPECIAL NOTE ON CANINE FIRST AID REFRESHER COURSES



The Committee have agreed that up to 1st June 2021, any RCH needing to refresh their canine first aid training may do so through an online course, rather than an attendance based course, providing the online course provider is listed in the [First Aid refresher guidance](#) document, held in the Resource Library. Don't forget to upload your first aid refresher course

details to your CPD record as well, as it will qualify for CPD hours.

CPD for 2020

The CPD year will come to a close on 31st December 2020 so it is important to ensure that you have uploaded and had validated 20 hours CPD. Many of you have now completed 20 hours which is great news, but for those of you who have not, you run the risk of being temporarily suspended from the NARCH register in the New Year in accordance with the NARCH Guide to Professional Conduct (refer [Resource Library](#) of the website).



As previously advised, we know that attendance based courses have not been feasible due to Covid-19, therefore the committee agreed earlier in the year that all CPD for 2020 can be derived from a mixture of webinars and reading. Please note that reading can only constitute up to 5 hours of the total. For further guidance on NARCH CPD, please visit www.narch.org.uk and go to the Resource Library tab, CPD Guidance document or email enquiries@narch.org.uk for further assistance.

A selection of CPD courses and providers – please note that this list is not exhaustive and there will be many more CPD courses that you may identify online. Please always make sure that you will be issued with a certificate of completion once you have completed the online course/webinar, as this will be required as your proof of attendance. Unfortunately, we are unable to accept screenshots or payment invoices as evidence for CPD.

For further guidance on NARCH CPD, please visit www.narch.org.uk and go to the Resource Library tab, CPD Guidance document or please email enquiries@narch.org.uk for further assistance.

<https://www.centreofexcellence.com/shop/animal-care-courses/>

<https://www.thinkdog.org/fear-cuddle-question/>

<https://www.coursera.org> (numerous dog-related online courses, free)

<https://www.udemy.com/topic/dog-care/> (numerous dog-related courses and business-related courses e.g. Learn Excel. All at low prices)

www.vetmedteam.com

www.thewebinarvet.com

www.onlinepethealth-info.com

www.cpd-solutions.com

www.chestergates.org.uk

www.k9hscourses.com

www.dogtrainingcollege.co.uk

www.onlineacademies.co.uk/product-listing/0/all-courses

www.kachinacanine.com (Dr Isla Fishburn BSc Zoology and MBIoSci and PhD in Conservation Biology, working with wolves etc)

www.animalcoursesdirect.co.uk

www.galenmyotherapy.co.uk

www.greyfriarsrehab.co.uk/training

COMMITTEE VACANCIES



We are looking for two new committee members. We meet via ZOOM four times a year or more often, if required. If anyone has an IT background this would be an advantage, as we need a new committee member to liaise with our website provider, when necessary. If you are interested in joining the NARCH committee, please send your CV to enquiries@narch.org.uk

SOAP NOTES – ALL PATIENT NOTES TO BE COMPLIANT BY 1ST APRIL 2021

By 1st April 2021 all patient notes are to be written following the SOAP notes format which is used by the veterinary profession. Following this format will



mean that all centres will be able to show clear clinical reasoning in their patient notes. SOAP is an acronym: S–Subjective, O–Objective, A–Analysis, P–Plan

There is a SOAP Presentation video (mp4 format) and a pdf document entitled Presentation Slides for Note Taking in the [Resource Library](#) to assist those of you who may be unfamiliar. During all attendance based audits (when we are able to re-start these) and correspondence based Self–Audits, our Auditors will be looking at patient treatment notes, focusing on SOAP notes format.

NEW SOFTWARE PACKAGE–DESIGNED BY A HYDROTHERAPIST FOR HYDROTHERAPISTS

We have been advised that one of our members, Jackie Dyson RCH, has been working with a software engineer over the past year to create a specific database designed for canine therapies. The database can cover appointment bookings, patient notes using the SOAP notes format and a finance area will soon be added. For more information please visit their website www.animalog.co.uk



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